

RFP #8042009CLAIMS-LP
Claims Management and Loss Prevention Services
Addendum #2

Revisions to Request for Proposal

APPENDIX A – SCOPE OF WORK

20.02 now reads:

The claim system shall allow access to all State staff involved directly in the program, including ORM and agency users. At a minimum, this shall include log in rights for at least 40 State staff.

20.02 changed to read:

The claim system shall allow access to all State staff involved directly in the program, including ORM and agency users. See Section 3.2 Technical Environment for the number of users.

20.04 now reads:

The Contractor will agree to escrow the claim system source code and database design through an independent escrow service and shall deposit materials as updates occur, always notifying ORM of updates. The State shall be responsible for payment for the service. The Contractor shall agree that the State shall be the Beneficiary and that as the beneficiary may request independent testing and verification of the deposit materials at any time. Any upgrades to the system shall also be submitted into the escrow service.

20.04 changed to read:

The Contractor will agree to escrow the claim system source code and database design through an independent escrow service and shall deposit materials as updates occur, always notifying ORM of updates. The Contractor shall agree that the State shall be the Beneficiary and that as the beneficiary may request independent testing and verification of the deposit materials at any time. Any upgrades to the system shall also be submitted into the escrow service. The Contractor is responsible for payment of the escrow service.